



Powered by Sleeptracker-AI



OWNER'S MANUAL

Customer Service AUS. | 1800 763 498
Customer Service N.Z | 0800 483 6789

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safety precautions and usage statements

Attention: Important Safety Disclaimers

Read all instructions before using your TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® adjustable base.

SAVE THESE INSTRUCTIONS.

▲ WARNING

To reduce the risk of shock, burns, fire or injury:

Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaning. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source.

Keep the power cord away from heated surfaces. Never operate the base when the air openings are blocked. Keep air openings free of lint, hair and the like. Do not drop or insert any object into any opening.

Discontinue use of the bed base and contact a qualified service center if: it has a damaged cord or plug, is not working properly, or has been dropped into water.

Only use this bed base for its intended use as described in this manual. Do not use accessories/attachments that are not recommended by the manufacturer.

Close supervision is required when the bed base is used by or near children, convalescents or disabled persons.

Outlet Safety:

For optimal safety and operation, plug bed base into a surge protector (not included).

The bed base should only be plugged directly into a wall outlet or surge protector (recommended). Improper connection of the equipment can result in the risk of electrical shock, electrical fire or faulty operation of this bed base. If the plug does not fit your outlet, contact a qualified electrician to install a suitable outlet. Unauthorized modification or failure to use a wall outlet or surge protector could void the electrical portion of your warranty.

Warranty Warning:

Do not open or tamper with control box, motors, or remote (with the exception of battery compartments). The warranty will be void if the internal workings of these components are tampered with. For complete warranty information refer to the warranty information section on pages 20-21.

In-Home Use and Hospital Disclaimer:

The Tempur Ergo bed base is designed solely for in-home use. This base was not designed as a hospital bed and is not designed to meet hospital standards.



Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.



Children and Pets:

Children and pets can be crushed or killed if they become entrapped in moving parts of the bed. Before you reposition the base, check to be sure children and pets are not near or under the base. Do not teach children to operate the remote. Engage child lockout on the remote before leaving the room. (See p. 13) Store the remote where children can't find it. Children should not operate this product without adult supervision. To avoid injury, children and pets should not be allowed to play on or under the bed.

Immediately dispose of all packaging materials as they may pose a smothering risk to children and pets.

Safety Features:

Manual operation – If something gets caught in the platform when flattened, you can manually raise the platform up by lifting at both the head and foot to relieve pressure and allow for release.

Child-lockout – This remote control is programmed with a child-lock safety feature. Information on activation and deactivation of this feature can be found on the Remote Control page(s) and on the back of your remote control.

Emergency stop – Stop the motion of the platform by pressing any button on the remote control or by pushing the button on the Battery Backup Box located underneath the base.

Power outage – Use the “Emergency Battery Backup Box” as a temporary power source to get the base to a desired position. Instructions on how to operate the Battery Backup Box are on the Emergency Battery Backup page(s).

safety precautions and usage statements

Power Ratings:

INPUT: AC 100–240V 50/60 HZ 2.0A
OUTPUT: DC 29V 2.0A
WATTS: 58W

Product Ratings:

The lift motors are not designed to operate continuously for more than two [2] minutes in an eighteen [18] minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

The massage motors are not designed to operate continuously for more than 30 minutes at a time. Please allow the massaging system to rest for 30 minutes after automatic massage shut off before restarting.

Weight Limits:

The recommended weight limits on the TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® are: Twin Long / Full / Queen / King / Split CA King / CA King: 750 pounds.

Maximum weight the bed can support per person is 275 pounds with the weight evenly distributed across the head and foot sections. This product is not designed to support or lift this amount of weight in the head or foot sections alone.

NOTE: Exceeding the recommended weight restrictions could damage your TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® and void your warranty. For best performance, you should enter and exit the TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® while it is in the flat or fully lowered position.

TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® fits easily inside bed frames, furniture beds and platform beds that are certified to hold a minimum of 900 pounds. If using this adjustable base without the legs and placing directly on a bed frame or platform bed, cross-bed supports (slats) are strongly recommended to ensure TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® maintains stability during operation.

Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

Acoustics:

In normal base operation the wheels, which allow the bed to maintain its distance from the wall, will make contact with the steel platform supports of

the base creating a contact noise. When entering, exiting or shifting weight on the base, this contact noise may be audible as the wheels make contact. This is normal.

Fabric Care:

To prolong the life of your fabric, protect from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30cm (12 inches) away from direct heat sources.

For deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with a clean cloth dampened with warm water. Do not wet excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing. Wipe with a clean cloth dampened with warm water to remove residues after brushing. Dry in shade away from direct heat.

If persistent marks remain visible after cleaning, seek professional advice.

FCC Compliance:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

CAN ICES-3 (B)/NMB-3(B)

safety precautions and usage statements

Tempur® Sleeptracker-AI® System
For TEMPUR ERGO® SMART

System Components

Sleeptracker-AI® Sleep Monitoring System Model STS-60 / STS-60A :
- One Sleeptracker-AI® Processor Units
- One or two Sleeptracker-AI® Sensors*
Quick Start Card with QR code
Safety and Warranty Information

*Note: the number of sensor units included depends on the particular TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® size purchased.

Specifications

Sleeptracker-AI® Sleep Monitoring System Model STS-60 / STS-60A:
- Input Power: 5V DC, 1.5A

WLAN:

IEEE802.11a/b/g/n/ac

Wi-Fi frequency range:

2.4 GHz ISM Bands 2.412-2.472 GHz

5.15-5.25 GHz (FCC UNII-low band) for US/Canada and Europe

5.25-5.35 GHz (FCC UNII-middle band) for US/Canada and Europe

5.47-5.725 GHz for Europe 5.725-5.825 GHz (FCC UNII-high band) for US/Canada

Wi-Fi AP channel:

802.11b:

USA, Canada and Taiwan - 1 - 11

Most European Countries - 1 - 13

802.11g:

USA and Canada - 1 - 11

Most European Countries - 1 - 13

802.11n:

USA and Canada - 1 - 11

Most European Countries - 1 - 13

802.11a:
USA - 36, 40, 44, 48, 52, 56, 60, 64, 100, 104, 108, 112, 116, 120, 124, 128, 132, 136, 140, 149, 153, 157, 161, 165

Output Power (Board Level Limit):

2.4G

Min Typ Max Unit

11b (11Mbps) @EVM<35% 14 16 18 dBm

11g (54Mbps) @EVM≤-27 dB 12 14 16 dBm

11n (HT20 MCS7) @EVM≤-28 dB 11 13 15 dBm

11n (HT40 MCS7) @EVM≤-28 dB 10 12 14 dBm

5G

Min Typ Max Unit

11a (54Mbps) @EVM≤-27 dB 11 13 15 dBm

11n (HT20 MCS7) @EVM≤-28 dB 8 10 15 dBm

11n (HT40 MCS7) @EVM≤-28 dB 8 10 12 dBm

11ac (VHT20 MCS8) @EVM≤-30 dB 8 10 12 dBm

11ac (VHT40 MCS9) @EVM≤-32 dB 7 9 11 dBm

11ac (VHT80 MCS9) @EVM≤-32 dB 6 8 10 dBm

Bluetooth® Standard:

Bluetooth 4.2+Enhanced Data Rate (EDR)

Bluetooth 5 support

Bluetooth frequency range:

2402MHz-2483MHz

Output Power:

Min Typ Max Unit

BDR 0 2 4 dBm

EDR -4 -11 dBm

Low Energy 0 2 4 dBm

Certifications:

- FCC Part 15B, FCC Part 15C

- ISED ICES-3(B)/NMB-3(B), RSS-Gen, RSS-102, RSS-210

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Sleeptracker-AI® is a trademark of Fullpower Technologies, Inc., registered in the U.S. and other countries.

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For assistance visit our web site: www.sleeptracker.com

Services and app availability are subject to change at any time, may not be available in all areas and may require separate subscriptions.

This product is not a medical device and should not be used to diagnose or treat any medical condition.

safety precautions and usage statements

Designed in Santa Cruz, California
Made in China

System Requirements:

- Mobile device running iOS or Android
- Existing Wi-Fi network

Requires Tempur® Sleeptracker-AI® app from Fullpower Technologies, available on the Apple App Store or on Google Play. Requires Wi-Fi connection to your home network, and Internet access via a router or modem.

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FCC ID: 2AF20-STS60
IC: 20700-STS60



Tempur-Pedic North America, Inc.
1000 Tempur Way
Lexington, KY 40511

Tempur-Pedic Canada
145 Milner Ave.
Scarborough, Ontario M1S 3R1

FCC Certification Statement

This equipment complies with Part 15 of the FCC Rules. Operation of this equipment is subject to the following two conditions: (1) the equipment may not cause harmful interference, and (2) the equipment must accept any interference that might cause undesired operation.

Important: Any changes or modifications not expressly approved by Tempur Sealy International (“Tempur”) could void the electromagnetic compatibility compliance and negate your authority to operate this equipment.

This equipment was tested for FCC compliance under conditions that included the use of Tempur peripheral devices and Tempur cables and connectors between system components. It is important that you use Tempur cables and connectors between system components to reduce the possibility of causing interference to radios, television sets, and other electronic devices. You can obtain proper Tempur cables and connectors through an Tempur-authorized dealer.

Responsible party (contact for FCC matters only):

Tempur-Pedic North America, Inc.
1000 Tempur Way
Lexington, KY 40511
Sleeptracker-AI® Sleep Monitoring System model STS-60 / STS-60A FCC ID:
2AF20-STS60

Industry Canada Statement of Compliance

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This device complies with ICES-003 Class B specifications of Industry Canada.

Responsible party (contact for Industry Canada matters only):

1390658 Ontario Inc (Tempur Canada)
145 Milner Ave.
Scarborough, Ontario
M1S 3R1

Sleeptracker-AI® Sleep Monitoring System model STS-60 / STS-60A
IC: 20700-STS60.

Exposure to Radio Frequency Energy

This equipment complies with radiation exposure limits set forth in the FCC's KDB 447498 and ISSED RSS-102 standard for an uncontrolled environment. This equipment should be installed and operated with minimum distance of 20cm (about 8 inches) between the radiator and your body. This equipment must not be co-located or operating in conjunction with any other antenna or transmitter.

Pacemaker Notice

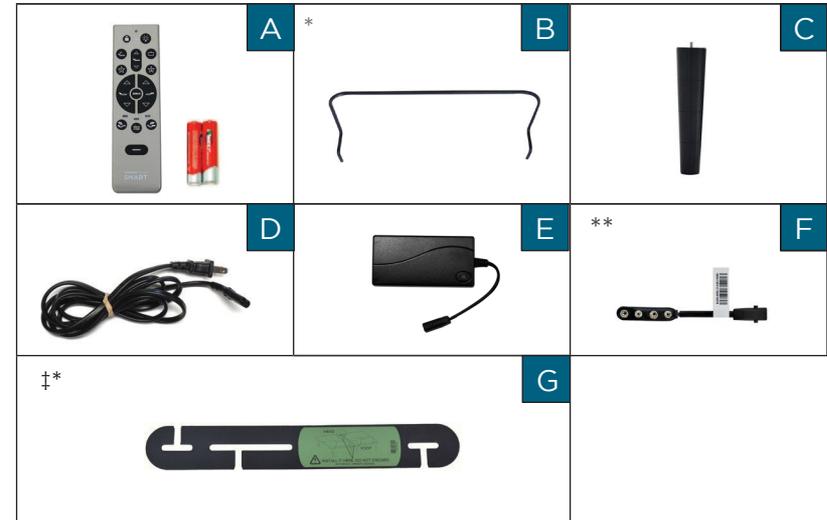
If you use a medical device such as a pacemaker or implantable cardioverter-defibrillator (ICD), please consult your physician before using this product.

parts list

Before discarding the packing materials, ensure all the parts are accounted for.

All electronics and components that need to be installed are located in boxes under the base or attached to the frame.

- A) Wireless Remote Control (1)
AAA Batteries (2)
- B) Mattress Retainer Bar (1)*
- C) Legs (6)
- D) Power Cord (1)
- E) Power Supply (1)
- F) Battery Backup Strap (1) **
(9 Volt alkaline batteries not included)
- G) Connecting Strap †*



Miscellaneous Parts (not included):

- H) Surge Protector (1)
- I) 9 Volt alkaline batteries (2)

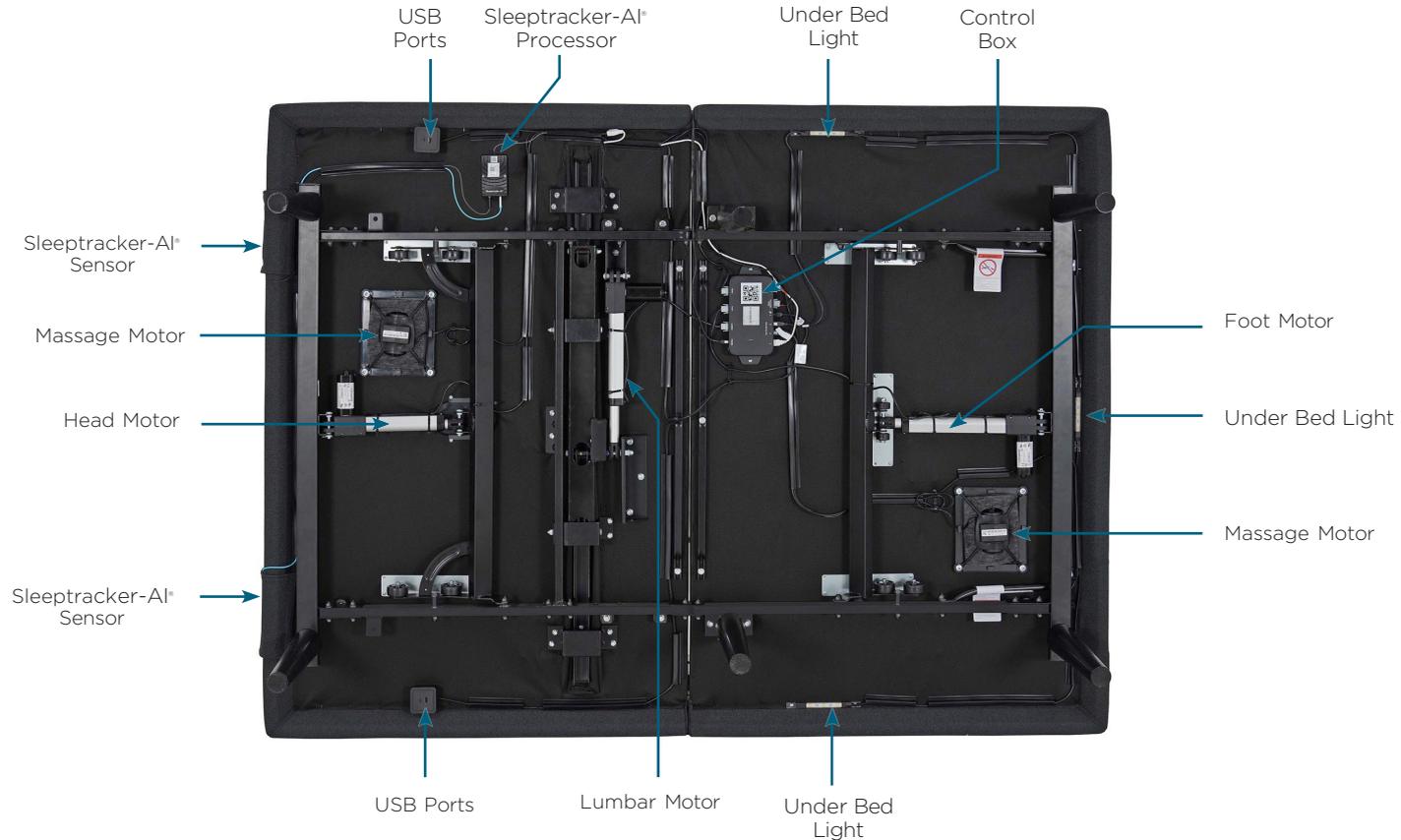
* These items are attached to the base for shipping purposes. Carefully remove from base and set aside.

** Leave connected to the Power Supply.

† Only included in Twin Long and Cal King Split

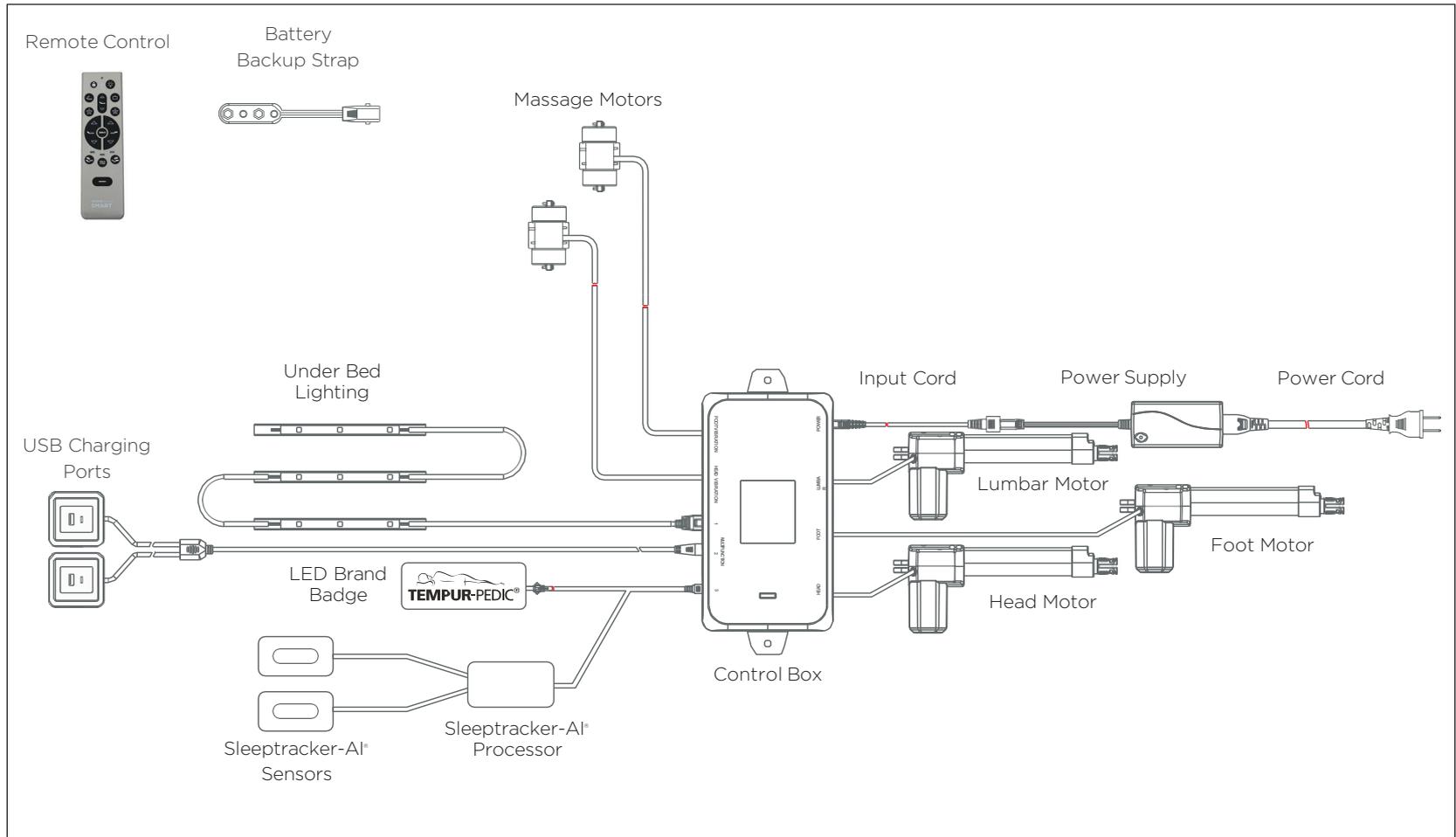
base overview

To access all the features of your smart base, please download the TEMPUR® SLEEPTRACKER-AI® App and setup using the QR code found on the back of the remote control.



quick reference guide

Not to scale. For illustration purposes only. Read all instructions before beginning installation.



installation guide

Always use two people when setting up the base.

STEP 1

Place the bed base box in a desired location with the bottom of the box facing up.

Remove the binding straps and packing materials, making sure not to puncture the box with any sharp objects.

STEP 2

Remove the bed base from the box. Unfold the bed making sure to keep the bottom of the bed facing upwards.



STEP 3

To install Headboard Brackets (sold separately) see instructions on page 17.

Legs are shipped fully assembled. To install the legs, check to make sure all segments are assembled together tightly. Alternative heights in 3" increments can be achieved by removing leg segments from the top of the leg accessory. Thread the leg into the frame, and tighten by hand. Do not over tighten.



STEP 4

To sync two bases see detailed installation instructions on pages 15-16.

It is recommended to leave the battery backup strap attached to the power supply for use when needed. Two 9V batteries (not included) will be required for its use.



installation guide

STEP 5

Uncoil Input Cable (connected to Control Box's power port) and plug into Power Supply.



STEP 6

Uncoil the Power Cord and connect to the Power Supply. Place Power Supply on the ground and extend from the base. Ensure that the Power Supply and all attached cords are directed toward the desired surge protector.



STEP 7

Carefully flip the base over on to its legs. Important: Two people are required to move the bed base. Do not drag across the floor. Do not rest frame on its side, excessive pressure may damage the legs.

STEP 8

Plug the Power Cord into a power source. A surge protector is recommended.

STEP 9

Ensure that batteries are correctly installed in the remote. Quickly test remote functions to verify proper setup before placing mattress on base. Return the base to a FLAT position before placing the mattress on top.

STEP 10

To install the mattress retainer bar, insert each end of the bar into the holes at the foot of the platform.



installation guide

STEP 11

Using the remote, move the head of the base to its full upright position.



To complete the Smart Base setup, download the TEMPUR® SLEEPTRACKER-AI® App and follow the in-app prompts. Once the app is connected, it will allow access to the full functionality of your new TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI®.

Setup is now complete! Test all functions on remote.

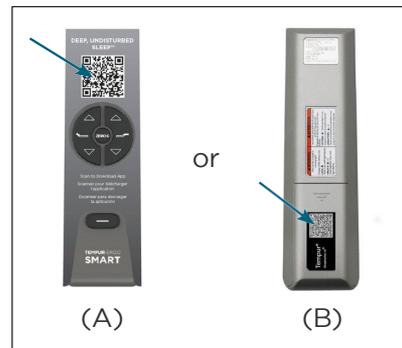
STEP 12

Confirm that the LED on the black Sleeptracker processor is blinking green. This may take up to 90 seconds after connecting power to the Smart Base. This indicates that the processor is powered up and ready to connect to a WiFi network.



STEP 13

The customer should scan the QR code on the remote control packaging (A) or on the rear side label of the remote control (B) to set up the Sleeptracker App.



remote control

Remote control arrives paired to the adjustable base.
Two (2) AAA batteries are required to operate the remote.



ADJUST



Head Position Adjustments

Use to raise and lower the head section of your adjustable base.



Foot Position Adjustments

Use to raise and lower the foot section of your adjustable base.



Lumbar Adjustments

Use to increase or decrease lumbar support.

IMPORTANT! For your safety, read the owner's manual carefully and completely before operating this product. Electric shock may occur if electrical components are not installed or operated according to these guidelines.

remote control

Remote control arrives paired to the adjustable base.
Two (2) AAA batteries are required to operate the remote.

PRESET



Zero-G* ‡
Adjusts your legs to relieve pressure off the lower back.



Flat *
One-Touch Flat lowers head and foot to flat position and turns off massage (if running).



TV in Bed Preset Position ‡
Brings head and foot into position for viewing TV.



QuietMode™ Preset Position ‡
Help relieve snoring for you or your partner with the push of a button, gently tilting the mattress position to help reduce snoring.



Favorite 1 & 2 Preset Positions‡
Reprogrammable Preset Positions.



Underbed LED lighting *
Press to turn on/off underbed LED lighting. Press and hold for three (3) seconds to turn off LED brand badge.

* Not user programmable.

‡ Can be reprogrammed to user desired position.

The ZERO-G®, TV in Bed, Anti-Snore, and Favorite 1 in bed presets can be re-programmed to any position chosen by the user. Simply adjust the bed to the desired position, then press and hold any of the 4 buttons down until the remote backlight flashes twice. The button is now re-programmed.

To restore the buttons to their original positions, press and hold the One-touch Flat and Zero-G® buttons simultaneously for 5 seconds. The remote backlight will flash twice to indicate the original positions have been restored.

MESSAGE



Head Zone Massage Control
Activates simple steady-state massage and toggles through 2 intensity levels. Low, high and off.



Foot Zone Massage Control
Activates simple steady-state massage and toggles through 2 intensity levels. Low, high and off.



Massage Wave Mode Control
Turns on and activates programmed massage mode. Toggles wave modes 1, 2, 3 and off. Intensity default to low.

Press the Massage Wave Mode Control button to choose the desired mode (1,2, or 3), then use the Head Zone Massage Control and/or the Foot Zone Massage Control buttons to cycle through the available intensity levels. Once the massage wave mode is chosen, it will run for 30 minutes unless it is cancelled by pressing the Massage Wave Mode Control button repeatedly until massage stops.

If one of the wave massage modes is not needed, pressing Head and/or Foot Zone Massage buttons will initiate massage for those zones and cycle through 2 different intensity levels as well as "OFF".

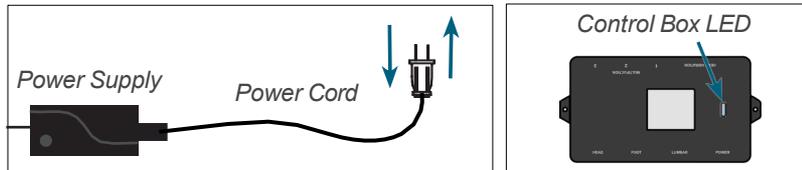
remote control

Remote Pairing

The original remote that comes in the box is already paired to the adjustable base. No further action is required. In the event that the remote is not paired with the base, follow the steps below.

STEP 1

Remove rear cover of the remote control by sliding it down to expose the PAIR button. Unplug the Power Cord from your power outlet. Wait 1 minute, then plug it back in to your power outlet. Perform Step 2 within 10 seconds, while the control box light is flashing.



STEP 2

Press and hold the PAIR button on the back of the remote. The PAIR button will illuminate and start to flash. When the PAIR button stops flashing, the LED light on the control box will stop flashing. Release the PAIR button.



STEP 3

Test all remote functions. If the remote buttons do not impact the adjustable base movements, please repeat the process again or call customer service:

AUS. 1300 306 062
N.Z 0800 483 6789

Child Lock Feature

WARNING



Children and pets can be crushed or killed in moving parts of the bed! For safety purposes, the child lock function locks the remote control to prevent any accidental button presses and bed movements. Engage child lock on the remote control before leaving the room.

Activate Child Lock



Press and hold dedicated Child Lock button for three (3) seconds.

The remote LED will flash twice to confirm activation. When any button is pressed on the remote while in child lock mode, the LED illuminates for two (2) seconds or while button is pressed.

*Child Lock feature will be deactivated when batteries are removed.

Deactivate Child Lock



Press and hold dedicated Child Lock button and the Underbed Lighting button together for three (3) seconds.

The remote LED will flash once to indicate the remote is no longer in Child Lock. The remote and adjustable base will work normally.

USB Charging

The USB charger is configured with 2 connectors, Type-A and Type-C connector.

TYPE-A CONNECTOR (STANDARD USB)



The **Type-A** USB connector is a standard USB port, used for standard cable connection interface for personal computers and consumer electronics devices.

TYPE-C CONNECTOR



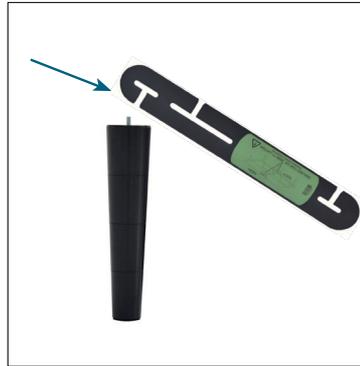
The **Type-C** USB connector is a smaller USB port.

connecting strap

If any split setup is being installed, plastic Connecting Straps are provided (one per base) to secure the bases together.

STEP 1

With the bases in their desired location, slightly loosen both legs to allow the strap to fit on the leg bolt, between the leg washer and frame.



STEP 2

Slide side (a) of the Connecting Strap onto leg bolt. Swing the strap and connect side (b) to the leg bolt. Secure the strap by shifting to the left.



STEP 3

Re-tighten legs. Do not over tighten. Use the remaining strap and repeat on other end of the base.

syncing two bases (optional)

To sync two bases wirelessly, please refer to the below instructions. The remote controls must be paired to their respective control boxes prior to completing this step. Refer to page 13 for specific instructions.

STEP 1

Unplug bases from power outlet. Wait 1 minute, then plug it back into your power outlet.

STEP 2

Press and hold the SYNC button on the back of both remotes simultaneously. The SYNC buttons will illuminate and start to flash. When the SYNC buttons stop flashing, release the SYNC buttons. Bases are now synced.



PERFORMANCE NOTES

- If bases become mismatched, pressing the FLAT button will re-sync the mechanical positions.

To un-sync two bases:

1. Press and hold the Remote A Sync button until the button light blinks and then release the button.
2. At this time, Remote A will return to the single communication with Base A. The bases are no longer synced.
3. When users operate Remote B, Remote B will wake up from hibernation and find that Base A has resumed the single communication, and thus Remote B will return to single communication with Base B.

STEP 3

Test all remote functions. If the remote buttons do not impact both adjustable base movements, please repeat the process again or call customer service:

AUS. 1800 763 498

N.Z 0800 483 6789

headboard bracket installation guide (optional)

Headboard Brackets are an optional accessory and are not included.

A hex key is included with the accessory kit to complete installation.

STEP 1

- Align the hole in the bracket to the nut into which the leg threads. Hold the bracket in place and screw the leg into the base until it is snug. **DO NOT OVERTIGHTEN.** Too much force may cause the leg to spin freely.



- Align the tab with the hole in the frame (located towards the foot of the base) and use a short bolt, washer and wingnut to secure the bracket. Make sure the bolt is tight.



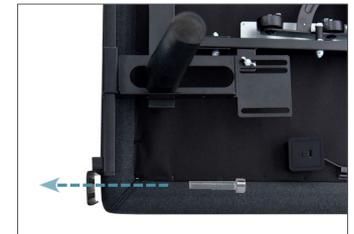
STEP 2

- Measure the distance between the mounting holes on the headboard and install the T-Bracket to accommodate the headboard.
- To install the T-Bracket, slide the T-Bracket through the end of the headboard bracket. Align the flat side of the T-Bracket plate to the mounting holes on the headboard.
- Secure T-Bracket in place by inserting two short screws through top of bracket. Use hex key to tighten screws.



STEP 3

Connect your headboard to the attachment plate using the remaining long screws or hardware that came with your headboard. The heads of the bolts will face outward. Use hex key to tighten bolts.

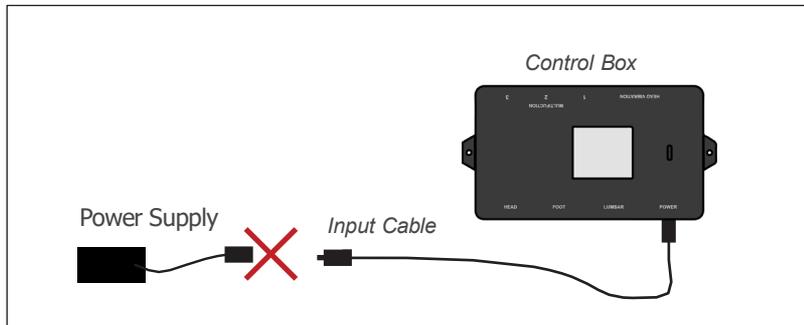


emergency battery backup strap

Two (2) 9 Volt batteries are required to operate the power down feature and are NOT included.

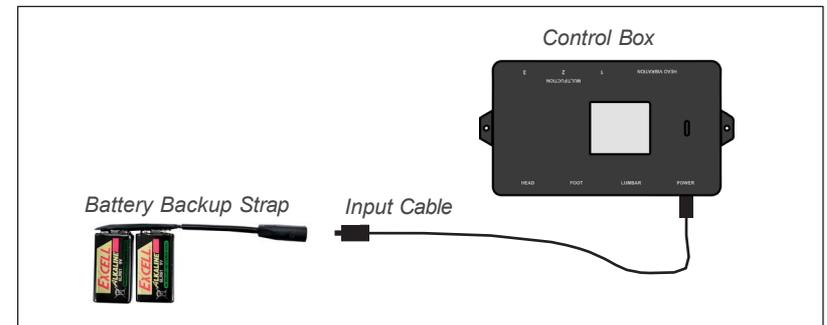
STEP 1

Disconnect the Power Supply from the input power cord.



STEP 3

Connect the end of the Battery Backup Strap to the input cable that is attached to the control box.



Note: Detach the Battery Backup Strap after the emergency is over, as the system will continue to draw power from the batteries even if not in use.

STEP 2

Connect the Battery Backup Strap to the (2) Alkaline 9 Volt batteries. Do not mix brand name Batteries.



STEP 4

Use the remote control to lower the base. If the base and motors are fully or mostly raised, it is recommended to lower the head, foot and lumbar sections separately rather than use the flat button.

troubleshooting

If one or more functions on the bed base have stopped operating:

ADJUSTABLE BASE

- Check under the bed base to verify that the wired connections are secure and that there are no cords or bedding obstructing the movement of the base.
- Check to ensure the LED light is illuminated on the control box. If there is no light, verify that the input and power cords are properly connected.
- Unplug the base for 60 seconds to reset the electronic components.
- Plug bed base into a different electrical outlet, or test current outlet with another working appliance (a grounded, electrical surge protector is recommended).

REMOTE

- Ensure that your remote batteries are properly installed or do not need replacing.
- Ensure Child Lock feature is not enabled. See page 13 for more information.
- Ensure that the remote control is paired to the bed base.

Sleeptracker-AI®

- For support with Sleeptracker-AI® Monitor please open the TEMPUR® SLEEPTRACKER-AI® App and select Menu > Help > Contact Support or email support@sleeptracker.com
- Sleeptracker support number: 1300 306 062

If your issue is not resolved by following the instructions above, please locate the serial number on the warranty card or back of the remote control and call the customer service team for your region.

For customer support, call Customer Service: 1800 763 498, NZ: 0800 483 6789

warranty information

Limited Warranty for TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI®

TEMPUR-PEDIC® NORTH AMERICA, LCC (TEMPUR-PEDIC®) WARRANTS THAT IT WILL, AT TEMPUR-PEDIC®'S OPTION, REPLACE OR REPAIR PURCHASER'S TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® MODEL IF IT IS DEFECTIVE DUE TO FAULTY WORKMANSHIP OR MATERIALS, SUBJECT TO THE LIMITATIONS DESCRIBED IN THIS WARRANTY.

TEMPUR-PEDIC® UNDERTAKES NO RESPONSIBILITY FOR THE QUALITY OF THE GOODS EXCEPT AS OTHERWISE PROVIDED IN THIS WARRANTY. THERE ARE NO WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE THEREOF.

THIS WARRANTY APPLIES ONLY TO TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® MODEL. THIS MODEL MAY BE IDENTIFIED BY REFERENCE TO THE SERIAL NUMBER ON THE PRODUCT.

YEARS 1 THROUGH 3: FULL COVERAGE OF PARTS AND LABOR

TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® is warranted against defects in the workmanship or materials for a period of three (3) years from the warranty commencement date. During these first three years of the warranty, the entire product is so covered, including factory supplied electronics, electrical components, drive motors, Sleeptracker-AI® components and power supply components. Upon notice during the first through third year from the warranty commencement date, Tempur-Pedic® will send replacement parts to the purchaser, at no cost, in order to replace any such defective part. In addition, Tempur-Pedic® will pay all authorized labor and transportation costs associated with the repair or replacement of any parts which Tempur-Pedic® determines to be defective. This three (3) year warranty shall not apply if the purchaser does not return any and all defective parts to Tempur-Pedic® within 15 days of purchaser's receipt of such replacement parts furnished. Return of the frame, however, should it need to be replaced, is not required.

In no instance will this warranty cover any damage attributable to misuse or to normal wear and tear or to excessive weight placed upon the product. Nor will this warranty cover any purchaser other than the original purchaser nor will it cover product purchased from an unauthorized third party. If you are not the original purchaser of this product, you take "as is" and "with all faults." If you did not purchase this TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® we will require proof of purchase from you demonstrating that you are the original purchaser and are eligible to make a valid claim under this Warranty.

YEARS 4 THROUGH 5: FULL COVERAGE OF PARTS ONLY

Upon notice during the years four (4) and five (5) from the warranty commencement date, Tempur-Pedic® will offer replacement parts for any defective parts to the purchaser. Factory supplied electronics, electrical components, drive motors, Sleeptracker-AI® components and power supply components are included. This two (2) year Warranty shall not apply if purchaser does not return any and all defective parts to Tempur-Pedic® within 15 days of purchaser's receipt of replacement part. Purchaser shall bear all service, transportation, labor and shipping costs related to the delivery and/or replacement of

the defective part.

FRAME ONLY - YEARS 1 THROUGH 25 WARRANTY

Notwithstanding the above, Tempur-Pedic® extends a 25 Year Warranty on the frame itself used in this product. Specifically, Tempur-Pedic® warrants that for a full 25 years, any defect in the workmanship or the materials used in the frame itself shall be covered. In the event of a frame defect, full product replacement will be offered. For purposes of this 25 Year Warranty, the frame consists of the metal structure of the base and specifically excludes its cover, its side rails, decking and legs, actuator lift motors, massage motors, control box, remote controls, Sleeptracker-AI® components, USB charging components, under bed lighting components, brand badge, power supply and any power supply cords.

ADDITIONAL TERMS AND CONDITIONS

In no instance will this warranty cover any damage attributable to misuse or to normal wear and tear or to excessive weight placed upon the product. Nor will this warranty cover any purchaser other than the original purchaser nor will it cover product purchased from an unauthorized third party. If you are not the original purchaser of this product, you take "as is" and "with all faults." If you did not purchase this TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® directly from Tempur-Pedic® we will require proof of purchase from you demonstrating that you are the original purchaser and eligible to make a valid claim under this Warranty.

This Warranty does not include coverage for damage caused by the purchasers or by other users if the product has been used in a manner inconsistent with the operation and maintenance procedures outlined in the Complete Reference Guide, this Warranty, or any other applicable document published or approved by Tempur-Pedic®. Nor does it include coverage if the product has been repaired or modified by the purchaser or by an unauthorized third party or if the product has been damaged in transit. This Warranty does not apply to damage to mattresses, fabric, cables, electrical cords or items supplied by Resellers, as defined below. Contact the Reseller or other appropriate party for warranty information on these items. Nor does this Warranty apply to any unnecessary service calls, including costs for in home service calls solely for the purpose of educating the consumer about the unit or finding an unsatisfactory power connection. In addition, if the recommended weight restrictions are not followed (Twin Long, Double, Queen, King, CA King and Split/Dual CA King bases - up to 750 lbs. each) this warranty is void. Replacement parts may be new or reconditioned at Tempur-Pedic®'s discretion.

Except for the 25 Year Warranty provided for the frame of this product, there is no warranty at all after five years, dating from commencement of this Limited Warranty.

ADDITIONAL LIMITATIONS ON WARRANTY COVERAGE

In the event a warranty claim is filed and a warranty replacement is deemed necessary, purchaser will be required to surrender the original product, including any components, to Tempur-Pedic® at the time of the replacement. Return of the frame, however, should it need to be replaced, is not required.

warranty information

Repairs to or replacement of the TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® model or its components under the terms of this Limited Warranty will apply to the original warranty period and will not serve to extend such period. This Warranty begins on the "warranty commencement date" which is the date of purchase for new unused products.

If you did not purchase this TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® model directly from Tempur-Pedic®, proof of purchase will be required to demonstrate that you are the original purchaser and eligible to make a valid claim under this Warranty.

If original proof of purchase is not provided by the purchaser, Tempur-Pedic® reserves the right to determine if the unit is covered, or is not covered, by this Warranty and may use the manufacturing date as the warranty commencement date.

The decision to repair or to replace defective parts under this Limited Warranty shall be made by Tempur-Pedic® at its option and at its sole discretion. Except for the Warranty provided for the frame of this product, there is no warranty at all after five years, dating from commencement of this Limited Warranty.

TEMPUR-PEDIC® SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. THE EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY SHALL BE REPLACEMENT OR CREDIT TOWARDS REPLACEMENT AS SET FORTH HEREIN. THERE ARE NO EXPRESS OR IMPLIED WARRANTIES, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THE WARRANTY DESCRIBED ON THE FACE OF THIS LIMITED WARRANTY.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to every purchaser. This Warranty gives the purchaser specific legal rights, and the purchaser may also have other legal rights, which may vary from state to state.

If you the purchaser experience any problem with your TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® during the warranty period, please consult the troubleshooting section of your Reference Guide. If the problem persists, please contact Tempur-Pedic's Customer Service Department by calling toll-free 1-844-309-3597 or by sending an email to customer.service@tempurpedic.com.

PLEASE RETAIN THIS WARRANTY PAPERWORK AND ORIGINAL SALES RECEIPT FOR EASY FUTURE REFERENCE AND DOCUMENTATION.

This Warranty is valid in all 50 states, Puerto Rico and Canada.

IF YOU HAVE ANY ISSUES WITH YOUR ADJUSTABLE BASE WITHIN THE WARRANTY PERIOD, PLEASE REFER BACK TO THE INSTRUCTIONS IN THIS USER MANUAL. IF YOUR ISSUES PERSIST, PLEASE CALL TEMPUR-PEDIC CUSTOMER SERVICE:

Please have your receipt ready and available.

CUSTOMER SERVICE TOLL FREE NUMBER:
AUS: 1800 763 498

NZ: 0800 483 6789

THANK YOU AND ENJOY YOUR TEMPUR ERGO® SMART POWERED BY SLEEPTRACKER-AI® ADJUSTABLE BASE.

Serial Number: _____

(Place your serial number here for ready reference.)