

# Vogue Deluxe

## Owner's Manual

Actual product appearance and functionality may vary from photographs, illustrations and descriptions included in this manual.

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# safety precautions and usage statements

## Attention: Important Safety Disclaimers

Read all instructions before using your adjustable base. Save these instructions.

### **WARNING**

Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaning. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source.

### **SAFETY**

#### **TO REDUCE THE RISK OF SHOCK, BURNS, FIRE OR INJURY**

For optimal safety and operation, plug bed base into a surge protector (not included). The bed base should only be plugged directly into a wall outlet or surge protector (strongly recommended). Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaning. To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source. Keep the power cord away from heated surfaces. Never operate the base when the air openings are blocked. Keep air openings free of lint, hair and the like. Do not drop or insert any object into any opening. Discontinue use of the bed base and contact a qualified service center if: it has a damaged cord or plug, if it is not working properly, or it has been dropped into water. Only use this bed base for its intended use as described in this manual. Do not use accessories/ attachments that are not recommended by the manufacturer. Close supervision is required when the bed base is used by or near children, convalescents, disabled persons or pets. Improper connection of the equipment can result in the risk of electrical shock, electrical fire or faulty operation of this bed base. If the plug does not fit your outlet, contact a qualified electrician to install a suitable outlet. Unauthorized modification or failure to use a wall outlet or surge protector could void the electrical portion of your warranty.

### **WARNING**

- Keep bed in a flat position when not in use.
- Stay clear of moving parts while in motion.
- Before adjusting, make sure children and pets are clear of moving parts and are not under bed base.
- Do not allow children to operate bed base without adult supervision

#### **CHILDREN AND PETS:**

Immediately dispose of all packing materials as it may pose a smothering risk to small children and pets. To avoid injury, it is not advised to allow children and small pets to play on or under the bed. Children should not operate the bed base without adult supervision.

#### **SAFETY FEATURES:**

**Manual operation** – If something gets caught in the platform when flattened, you can manually raise the platform up by lifting at both the head and foot to relieve pressure and allow for release.

**Emergency stop** – Stop the motion of the platform by pressing any button on the remote control or by pushing the button on the Battery Backup Box located underneath the base.

**Power outage** – Use the “Emergency Battery Backup Box” as a temporary power source to get the base to a desired position. Instructions on how to operate the Battery Backup Box are on the Emergency Battery Backup page(s).

# safety precautions and usage statements

## WARNING

For optimal safety and operation, plug bed base into a surge protector (not included). The bed base should only be plugged directly into a grounded wall outlet or surge protector (strongly recommended). Improper connection of the equipment can result in the risk of electrical shock, electrical fire or faulty operation of this bed base. If the plug does not fit your outlet, contact a qualified Electrician to install a suitable outlet.

### PACEMAKERS

Some products contain Neodymium MAGNETS, which may interfere with devices such as pacemakers, ICD's and any other device sensitive to magnetic fields. It is STRONGLY recommended that owners of such medical devices consult their physician prior to using products that contain Neodymium MAGNETS. It is also possible that some pacemakers may falsely interpret the optional massage feature vibrations as movement/exercise. This is a common occurrence with any product that creates a vibrating movement and may affect the pacemaker. Please consult your physician before using the massage feature.

### IN-HOME USE AND HOSPITAL STANDARDS

Ergomotion adjustable bed bases are designed solely for in-home use. This base was not designed as a hospital bed and is not designed to meet hospital standards. Do not use this base with TENT TYPE oxygen therapy equipment or near explosive gases.

### ADDITIONAL SAFETY FEATURES

Casters (optional leg accessory) are equipped with locking wheels to prevent unwanted movement. Even when locked and unable to roll, it is possible for the casters to slide. Free release head and foot motors are designed to lower the mattress by retracting only with gravity, never pulling downwards, which minimizes pinch points.

### ACOUSTICS

### LIFTING/LOWERING MECHANISMS

The lift/lower feature will emit a minimal humming sound during operation. This is

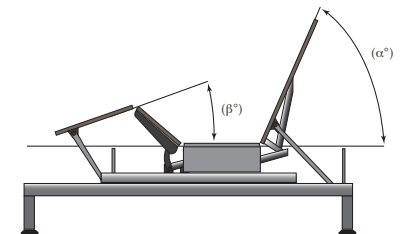
normal. During operation, the lift arm wheels make contact with the platform support of the base. This contact may result in metal on metal or metal on plastic contact. This applies slight tension on the moving components and resonance is reduced to a minimum level. If excessive noise or vibration is experienced, reverse the movement action (up or down) of the base with the remote control. This should realign the base's activating mechanisms to the proper operational position. In normal base operation, the wheels, which allow the bed to maintain its distance from the wall, will make contact with the steel platform supports of the base creating a contact noise. When entering, exiting or shifting weight on the base, this contact noise may be audible as the wheels make contact. This is normal.

### MATERIALS

Ergomotion adjustable bases are constructed from various materials including woods, metals, plastics and fabrics. Tension, pressure or movement applied to the frame, platform or shroud through general use may create an audible sound.

### TOLERANCE

All Ergomotion adjustable foundations, depending on make and model, are designed and manufactured to perform and function within designated quality control parameters. Bases are subject to meticulous and rigorous inspections during the quality control process to ensure bases will operate within these standards during normal operating use. Normal operating use is defined as the following: Adjustable foundation is to be operated with a mattress and load. Testing procedures require lifetime cycle tests with up to 120 kg distributed load. The angle (designated "a" in figure 1) between the back section and the flat section for various configurations of the mattress support platform shall be  $\pm 3^\circ$ , which translates to a tolerance of up to  $1 \frac{1}{2}''$ .



The angle (designated "b" in figure 1) between the flat section and foot

# safety precautions and usage statements

section for various configurations of the mattress support platform shall be  $\pm 3^\circ$ , which translates to a tolerance of up to  $\frac{3}{4}''$ .

Any adjustable foundation deemed to be within these allocated tolerances is considered to have met the manufacturer's quality control standards.

## **THAT "NEW PRODUCT" SMELL**

Some people notice a slight odor to their new adjustable base. This can come from our material manufacturing process and the smell normal and usually disappears before the product reaches you. Sometimes, however, this smell may still be noticeable. It usually disappears after a few weeks, providing adequate ventilation of the product and the environment.

## **BREAK IN PERIOD**

You can speed up the break-in period by simply spending time in the adjustable bed through activities such as reading, watching TV or playing with the kids or grandkids. The extra movement will help the adjustable base respond to weight and temperature changes. Some of the materials in our adjustable bases such as the woods, metals and plastics used in the platform, frame and components are sensitive to moisture content and temperature and may make sounds in colder environments.

## **PAIRED OPERATION**

When operating a "paired" split base setup there may be a time latency up to 1.5 seconds between each bases articulation.

## **WEAR AND TEAR**

Wear and tear is damage that naturally and inevitably occurs as a result of normal use or aging.

## **FABRIC CARE**

To prolong the life of your fabric, protect from direct sunlight whenever possible. For spot cleaning, wipe area with a light damp sponge or vacuum with a soft brush attachment to remove particles. Keep at a minimum of 30 cm (12 inches) away from direct heat

sources. For a deeper cleaning, blot liquid spills with a clean dry cloth. Wipe with a clean cloth dampened with warm water. Do not wet excessively. A soft bristle brush may be used to remove ingrained soil. Avoid scratching by gentle brushing. Wipe with a clean cloth dampened with warm water to remove residues. Dry in shade away from direct heat. If persistent marks remain visible after cleaning, seek professional advice.

## **PRODUCT RATINGS**

The lift motors are not designed to operate continuously for more than two (2) minutes in an eighteen (18) minute time period or approximately 10% duty cycle. Attempting to circumvent or exceed this rating will shorten the life expectancy of the product and may void the warranty.

## **WEIGHT LIMITS**

This product is not rated to support weights in excess of 750 pounds inclusive of the mattress and bedding. The base will structurally support this weight, provided it is evenly distributed across the bed base. The adjustable base is not designed to support or lift this amount in the head or foot sections alone. Exceeding this weight restriction could damage the bed and/or cause injury and will void the warranty.

## **IMPORTANT DO'S AND DON'TS**

### **DO:**

- Plug your adjustable base into a power surge protector.
- Evenly distribute weight when sleeping in a split setup (uneven distribution of weight can cause the base to lift unevenly).
- Call Customer Service for any technical issues. Do not try to force the base down (this can damage the motors or frame).
- Use mild soap and water to clean your adjustable base if staining occurs.
- Keep in mind that adjustable bases are recommended to be used with adjustable friendly mattresses.
- Lower to the flat (horizontal) position after use and in between presets.
- Enter or exit your adjustable in the flat (horizontal) position.
- Register your warranty as soon as your adjustable base has been delivered.

# safety precautions and usage statements

## DON'T:

- Sit on corners/edges of base (this may warp the frame, struts or foam).
- Tilt the base on its side (this can damage the legs and/or leg screws).
- Stand or jump on the adjustable base at any time (this can damage the frame and motors).
- Drag the base to move it. Purchase castors if you plan on moving your base routinely. (Dragging the base could damage the frame, strip the nut/bolts or break the legs.)
- Enter and exit the adjustable base with the head and/or foot in the articulated position.
- Tinker with or modify base.
- Press down on the head or foot while actuated, this can damage the frame and motors.

## FCC Compliance:

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

# parts list

Before discarding the packing materials, ensure all the parts are accounted for.

**All electronics and components that need to be installed are located in boxes under the base or attached to the frame.**












- A) Wireless Remote Control and AAA Batteries (3)
- B) Mattress Retainer Bar\*
- C) Legs (4) Q KD size (6)
- D) Power Cord
- E) Power Supply
- F) Battery Backup Strap (9V Batteries not included)
- G) Connecting Strap‡
- H) Sync Cable‡

**Misc. Parts (not included):**

- I) Headboard Brackets
- J) Surge Protector
- K) 9-Volt Batteries (2)

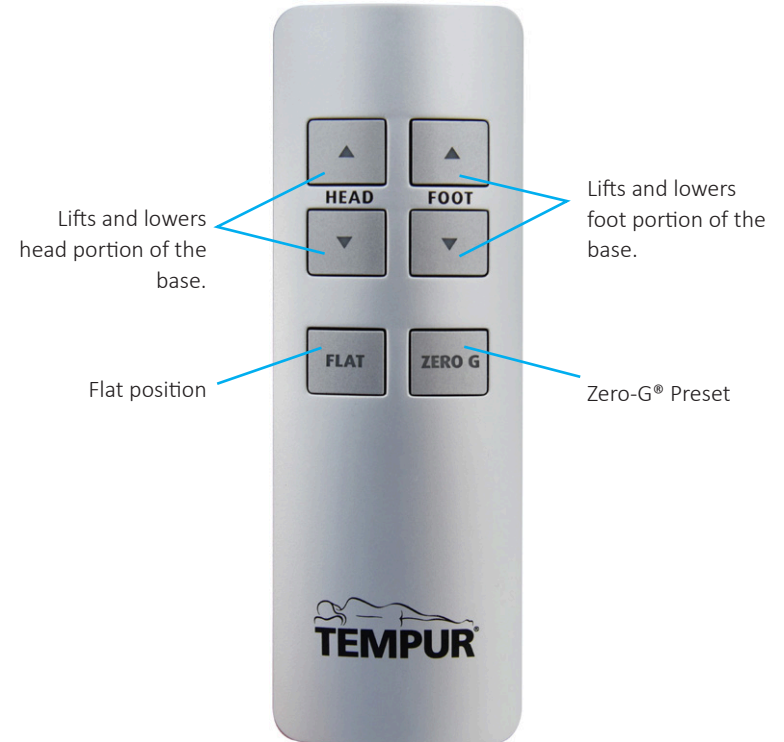
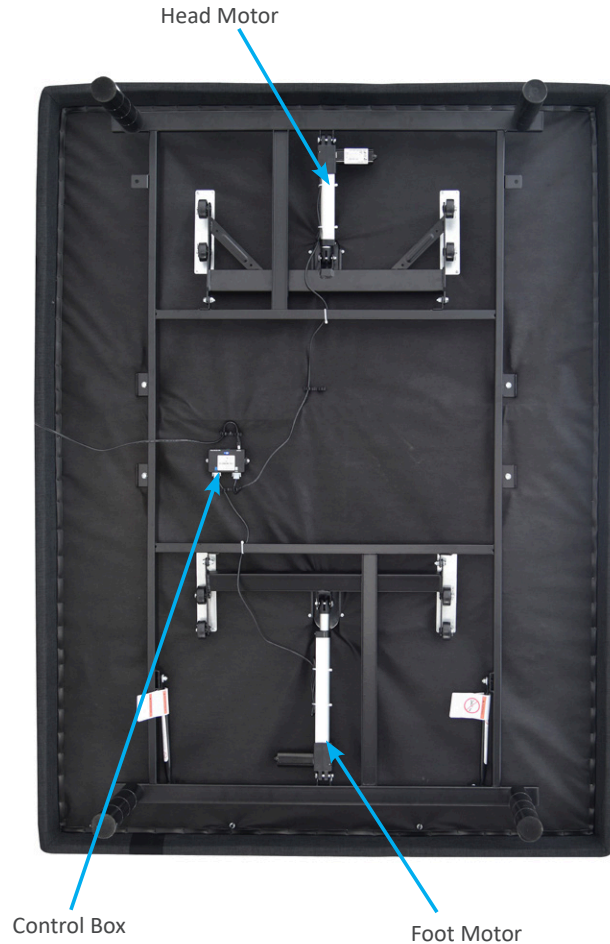
\* These items are attached to the base for shipping purposes. Carefully remove from base and set aside.

‡ Only included in Long Single and King Single and Split King bases.

A) 	B)* 	C) 
D) 	E) 	F) 
G)‡ 	H)‡ 	
Misc. Parts (not included):		
I) 	J) 	K) 

To order Headboard Brackets, call customer service:  
1800 763 498 | NZ: 0800 452 914

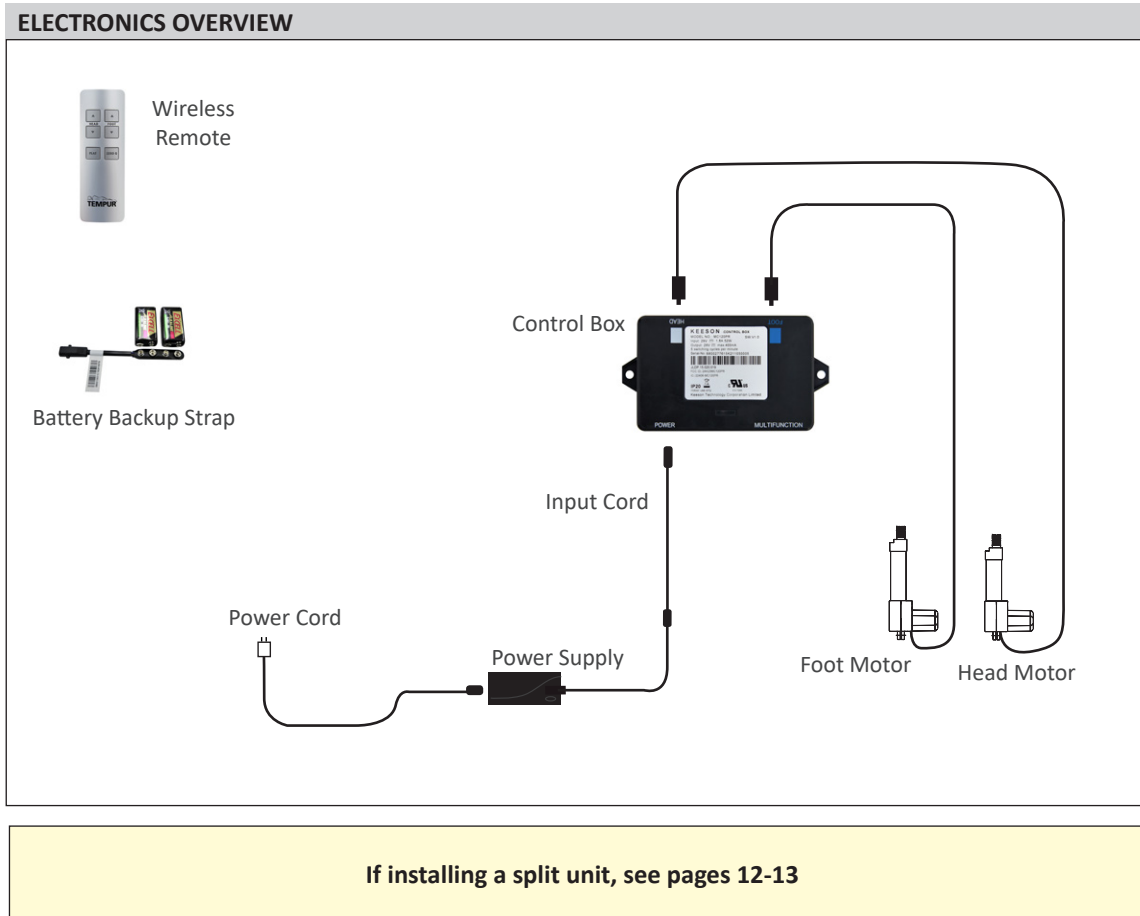
# base and remote overview





# quick reference guide

Not to scale. For illustration purposes only. Read all instructions before beginning installation.



# installation guide

Always use two people when setting up the base, moving or flipping the base.

## STEP 1

Place the bed base box in a desired location with the bottom of the box facing up.

Remove the binding straps and packing materials, making sure not to puncture the box with any sharp objects.

## STEP 2\*

Remove the bed base from the box keeping the bottom of the base facing upwards.

\*If you have a Q KD foldable size base, unfold the base so the bottom side is facing upwards.



## STEP 3

**To install headboard brackets (sold separately) see instructions on page 14.**

To install the legs, screw the leg into the nutsert on the frame. Do not over tighten.

The legs untwist into separate sections for custom leg height options (3", 6", 9" or 12")



## STEP 4

**To sync two bases with the sync cord - see page 13**

Locate the battery backup strap.

Store the battery backup strap in a convenient location in case of an emergency power outage.

For operating instructions, see page 10.



## STEP 5

Uncoil input cord (connected to control box's power port) and plug into Power Supply.



## STEP 6

Uncoil the Power Cord and connect to the Power Supply. Place Power Supply on the ground and extend from the base. Ensure that the Power Supply and all attached cords are directed toward the desired surge protector.



For customer support call: 1800 763 498 | NZ: 0800 452 914

# installation guide

## STEP 7

Carefully flip the base over onto its legs.

**Important:** Always use two people when setting up, moving or flipping the base. Do not drag across the floor. Do not rest frame on its side, excessive pressure may damage the legs.

## STEP 8

### ⚠ WARNING

Always unplug the base from the electrical outlet before servicing any part of the base. To reduce risk of electric shock, unplug the base before cleaning.  
To safely disconnect, ensure the base is in a flat position with all motors off, and unplug from power source.

Plug the base into a power source. A surge protector is strongly recommended.



## STEP 9

Ensure batteries are correctly installed in the back of the remote.

Quickly test functions to verify proper setup before placing mattress on base. Press FLAT to return the base to a flat position.



## STEP 10

Insert each end of the mattress retainer bar into the holes at the foot of the base. Make sure the bar is secured.



Setup is now complete! Test all functions on remote.

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# battery backup strap (optional)

For emergency use only, in case of a power outage.

Batteries are not to be used for normal operation of the bed.

## STEP 1

Disconnect the Power Supply from the input power cord.

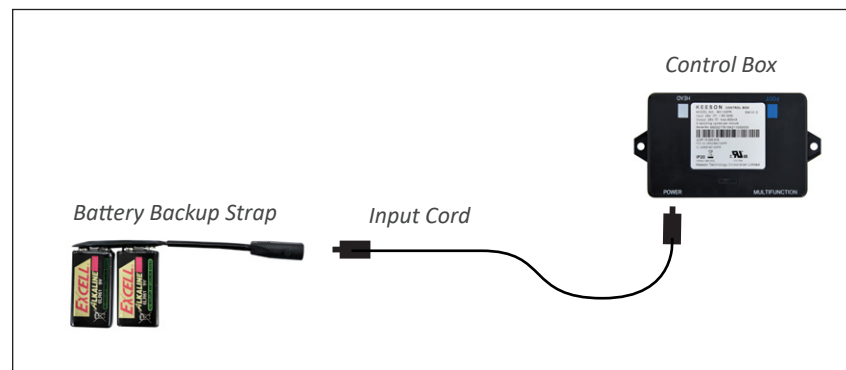
## STEP 2

Connect the Battery Backup Strap to the (2) Alkaline 9 Volt batteries. Do not mix brand name Batteries.



## STEP 3

Connect the end of the Battery Backup Strap to the input power cord that is attached to the control box.



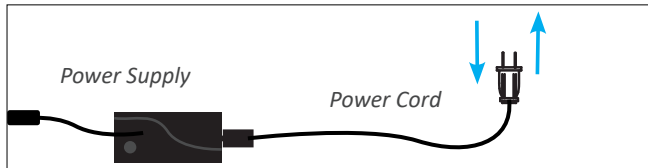
Note: Detach the Battery Backup Strap after the emergency is over, as the system will continue to draw power from the batteries even if not in use.

# pair remote

The original remote that comes in the box is already paired to the adjustable base. No further action is required. In the event that the remote is not paired with the base, follow the steps below.

## STEP 1

Unplug the Power Cord from your power outlet. Wait 1 minute, then plug it back in to your power outlet. Perform Step 2 within 10 seconds, while the control box light is flashing.



## STEP 3

The remote is now paired to the adjustable base. Test all remote functions. If the remote buttons do not impact the adjustable base movements, please repeat the process again.

## STEP 2

Press and hold the PAIR button on the back of the remote. The PAIR button will illuminate and start to flash. When the PAIR button stops flashing, the LED light on the control box will stop flashing. Release the PAIR button.



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# connecting strap (optional)

If any split setup is being installed (excluding Divided King), plastic connecting straps are provided (one per base) to secure the bases together. Use both straps to secure the head and foot portions together.

## STEP 1

With the bases in their desired location, slightly loosen both legs to allow the strap to fit on the leg bolt, between the leg washer and frame.



## STEP 2

Slide side (a) of the connecting strap onto leg bolt. Swing the strap and connect side (b) to the leg bolt. Secure the strap by shifting to the left.



## STEP 3

Re-tighten legs. Do not over tighten. Use the remaining strap and repeat on other end of the base.

# syncing two bases (optional)

A Sync Cord is included with the base. Not available on Queen, Queen KD foldable, Double size bases. The Sync Cord connects the two control boxes to a single remote for the synchronization of two bases. This process is most commonly used for syncing two connected Long Single bases.

## STEP 1

Unplug bases from power source.

## STEP 2

Connect the Sync Cord to the Multifunction port of each Control Box.

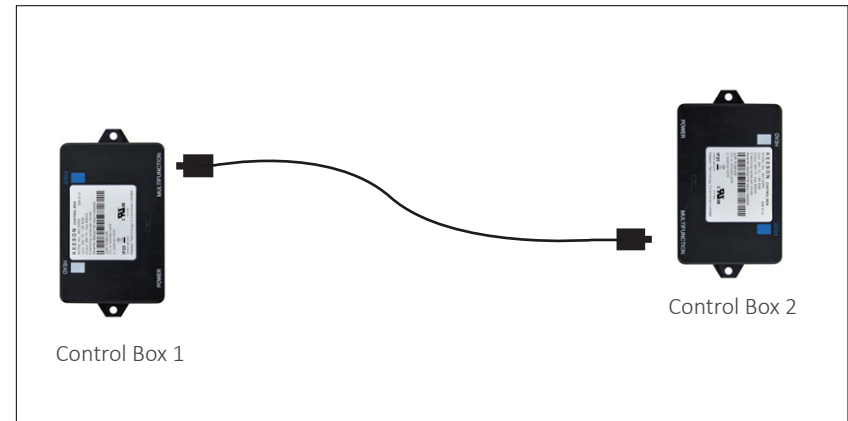
## STEP 3

Plug bases back into the power source.

## STEP 4

Check to ensure all cords are securely attached. Both remotes will now operate both bases simultaneously.

The system is now linked. Pressed buttons on either remote will control the two bases simultaneously.



## PERFORMANCE NOTES

If bases become mismatched, returning the bases to the flat positions will re-sync the mechanical positions.

# headboard bracket installation guide (optional)

Headboard Brackets are an optional accessory and are not included.

A 9/16" & 1/2" socket and crescent wrench are necessary to complete installation.

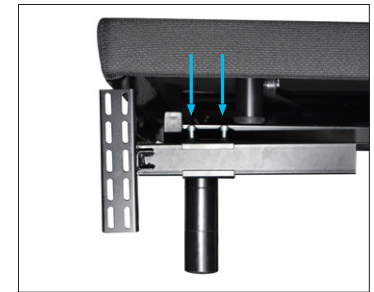
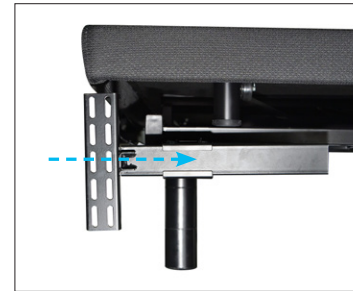
## STEP 1

Attach the Headboard Bracket.

- Align the hole in the bracket to the brass sleeve into which the leg threads. Hold the bracket in place and screw the leg into the base until it is snug. DO NOT OVERTIGHTEN. Too much force may cause the leg to spin freely.
- Align the tab with the hole in the frame (located towards the foot of the base) and use a short bolt and nut to secure the bracket. Make sure the bolt is tight.



- Secure T-Bracket in place by inserting two short screws through top of bracket. Use hex key to tighten screws.



## STEP 3

Connect your headboard to the attachment plate using the remaining long screws or hardware that came with your headboard. The heads of the bolts will face outward. Use hex key to tighten bolts.





## If one or more functions on the bed base have stopped operating:

- Check under the bed base to verify that the wired connections are secure and that there are no cords or bedding obstructing the movement of the base.
- Check to ensure the LED light is illuminated on the control box. If there is no light, verify that the input and power cords are properly connected.
- Unplug the base for 1 hour to reset the electronic components.
- Plug bed base into a different electrical outlet, or test current outlet with another working appliance (a grounded, electrical surge protector is recommended).
- Remove and replace batteries in the remote control and re-pair the remote to the base (see page 11).
- If issue is not resolved by following the instructions above, locate serial number on warranty card, manual or back of remote and call.

Customer Service: 1800 763 498 | NZ: 0800 452 914

## Tempur Customer Service

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Serial Number:

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