

INSTRUCTIONS FOR USE

Welcome to TEMPUR®

Thank you and congratulations on choosing TEMPUR® Breeze. This guide includes everything you need to know about caring for and getting the best out of your TEMPUR® Breeze product.

During delivery of your mattress

During shipping, the textile covers of larger items such as mattresses may move from their original position. Once you have unpacked and placed your TEMPUR® Breeze product, allow some time for the TEMPUR® foam material to warm up in the ambient air temperature. Then you can simply straighten and smooth the textile cover back into position by hand.

Creases in the covers are to be expected and will disappear as the mattress regains its original shape. In some case you may need to wash the cover to remove creases.

- Always follow the washing instructions on the label placed inside the mattress cover.

That 'new product' smell

Some people notice a slight odour to their new TEMPUR® product once unpacked. This is completely harmless and will disappear after a short period of use. Allow the product to air or 'breathe', preferably uncovered in a well-ventilated area before and after use to speed up this process.

About the TEMPUR® foam Material

The TEMPUR® foam Material is a pressure-relieving surface, engineered with a viscoelastic open cell structure that absorbs and evenly distributes the weight of your body for maximised comfort. The temperature-sensitive properties soften, compress and conform to the unique shape and weight of your body at average room temperature for personalised support. The high density of the TEMPUR® foam Material ensures maximum dimensional stability and comfort.

The TEMPUR® foam Material reacts to the thermal impact of the body. The viscoelasticity in the foam material ensures your TEMPUR® returns to its original shape after compression, with a certain built in delay. This delay varies with different temperatures. You can expect a firmer feel in cooler conditions of 18°C or less and the higher the temperature the softer your TEMPUR® will feel.

Getting Used to The Feel

If your previous mattress or pillow used more traditional methods of support such as springs, feathers and/or fibre, it is likely your TEMPUR® products will initially feel different. The unique pressure-relieving properties of the TEMPUR® foam Material, can take some time for the body to adjust and get used to.

The break-in period

TEMPUR® Breeze MATTRESS

The more time you spend on or in bed: resting, reading or watching TV, the better. The extra movement will help the cells in the TEMPUR® foam Material to open. As they open, the cells 'breathe' and respond

more rapidly to weight and temperature, but they will return to their original shape. To the user it may feel like the mattress is getting softer, but in fact there is no change to the pressure-relieving properties of your product.

No Need to Flip

Advances in TEMPUR® technology have resulted in keeping maintenance to a minimum. Each mattress model has a build-up of multiple layers, so you sleep on the top side only. To prolong the life of our products, from time to time you can rotate your mattress head to foot.

TEMPUR® Breeze PILLOWS











During the first 2-3 weeks of ownership, it can help to use the pillow as a cushion during the day to improve the support and pressure-relieving benefits delivered when you are sleeping.

Moving, transport, storage and disposal

- Unless otherwise stated TEMPUR® products should **NOT** be bent or pressed out of their original shape, as you risk damaging the foam material and losing all the properties and benefits it brings.
- Due to the nature of the foam material in TEMPUR® products it can become slightly compressed during transportation or storage. This is expected, the product will return to its normal size after a short time in room temperature.
- TEMPUR® products should be stored in their original shape.
- TEMPUR® Mattresses must be stored flat, ideally in the original packaging
- TEMPUR® products must be stored in a dry environment (maximum 65% relative humidity).
- For disposal of your used product please refer to the local authority within your country market.



Symbols


The following symbols are used on product, packaging or in this manual.


 Manufacturer	 Manufacturing date	 Lot number	 Recommended max user weight
 Avoid open flame	 Product orientation printed on mattress foam cores	 Consult Instructions for Use	 Humidity limit
 Warnings and precautions	 Keep dry		

Warnings and precautions


The following symbols and text will be used to draw your attention to possible dangerous and undesirable situations. Please be aware that failure to comply with these instructions may result in critical injuries or damage to the product.


	WARNING	Be aware of situations or practices that may cause death or critical injuries
	CAUTION	Be aware of situations or practices that may cause moderate or minor injuries
	IMPORTANT	Be aware of situations or practices that could result in damage to the product or other property


 **Warning:** Do not leave infants, young children or the elderly unattended on the mattress or pillow if they can't easily turn over by themselves.

 **Warning:** It is important that immobilized users are repositioned on a regular basis.

Carelessness causes fire – we strongly recommend not to smoke in bed or while using the products.

 **Warning:** Risk of fire: keep products away from open flames

 **Caution:** Do not use bed pads on TEMPUR® mattresses, as they can reduce the pressure-relieving properties. To ensure optimum support we recommend using a sheet directly on the mattress

 **Caution:** Please note TEMPUR® foam Material works best in response to the natural warmth of the user, therefore an electric blanket and/or hot water bottle is **not recommended**. The heat from an electric blanket will temporarily offset the temperature sensitivity in the TEMPUR® foam Material. However, if the user would still prefer to use an electric blanket, we suggest doing so over a separate sheet and avoiding direct contact with the TEMPUR® foam Material.

- **IMPORTANT:** Always follow the instructions for use from the supplier of the electrical blanket.
- **IMPORTANT:** If your hot water bottle should develop a leak which wets, stains or damages your mattress it will **invalidate your warranty**.

IMPORTANT:

- TEMPUR® mattresses must always be placed on a bed base which allows air to circulate to prevent moisture from accumulating in the mattress. For example, a spring, disc or slatted bed base, or a platform top bed base which has space underneath the top surface. It should not be a completely solid base. The base should also be on feet, castors or legs to enable air to circulate underneath it.
- Do not use a TEMPUR® pillow with wet hair as the foam material will get damaged.
- Do not fold, bend or press your TEMPUR® product into shape as there is risk of damaging the foam material
- Do not alter or repair your product – it will invalidate your warranty.

[Cleaning and maintenance](#)

- Most textile covers can be removed and washed. Please follow the specific cleaning instruction for your product on the product label located inside the textile cover.
- We do not recommend using a vacuum cleaner on textile covers as it may damage the cover.
- Pilling balls may occur on textile covers during normal use as a function of the interaction with exterior textiles. Pilling balls are not an indicator of poor quality and can easily be removed with a battery driven 'textile shaver'/'bobble remover'.


IMPORTANT: Always follow the instructions for use from the supplier of the "textile shaver"/"bobble remover". Incorrect use may damage the cover.


IMPORTANT:

- Do not wash the TEMPUR® foam material.
- Do not steam-clean or dry-clean the TEMPUR® foam material.

IMPORTANT

- The TEMPUR® products must be regularly ventilated to remove moisture.

 **Caution:** After washing the textile cover please ensure mattress textile cover is replaced according to the orientation printed on the side of the mattress foam core. The TEMPUR® foam material that provides maximized comfort and pressure relief is only on the top-side of the core.

 **Caution:** After washing the textile covers of seating products or cushions with layers of foam please be aware of the orientation of the foam core when products is being re-assembled. The TEMPUR® foam material that provides maximized comfort and pressure relief is only on the top-side of the core.


Technical Product information

- Certain TEMPUR® products have a non-slip coating on the underside. This coating ensures that the product does not slide when in use.
- TEMPUR® Breeze products are available in different sizes. Product weight depends on product size. Further information is available upon request.
- Constituent materials in covers – see product label, which is located inside the textile cover.

Latex

The TEMPUR® foam material and the textile cover do not contain latex.

Fire safety standards

 **Warning:** Risk of fire: keep products away from open flames

TEMPUR® Breeze product	Fire safety
Mattresses	EN 597-1 (Cigarette Test)
Pillows	EN/ISO 12952-1 (Cigarette test)

Manufacturer



Tempur Australia Pty Ltd
118 Colemans Road
Carrum Downs
Victoria 3201
Australia

WARRANTY

TEMPUR® Breeze WARRANTY

This document sets out the terms and exclusions of the TEMPUR® Breeze Warranty for new TEMPUR® Breeze products sold to consumers in Australia.

Who offers the TEMPUR® Warranty?

The Manufacturer of TEMPUR® Breeze mattresses and pillows is Tempur Australia Pty Ltd, a company incorporated in Australia under company registration number 125 907 708. Registered office address: 118 Colemans Road, Carrum Downs, Victoria 3201, Australia (the "Manufacturer").

What is covered?

The Manufacturer warrants that all new and genuine TEMPUR® Breeze products are free from material defects due to faulty workmanship or materials for the applicable warranty period (see section - For how long?) unless an exclusion applies (see section - Exclusions).

The TEMPUR® Breeze Warranty is valid for products purchased by consumers from the Manufacturer or an authorised retailer for personal use and not in the course of a business, trade or profession. A list of authorised retailers is available at <https://retailers.tempur.com/au/en>.

For how long?

The TEMPUR® Breeze Warranty lasts for the period displayed on or inside the packaging of the relevant product or as stated below, starting from the date of purchase (except where the product is an ex-display or demonstration model in which case the warranty starts from the date of manufacture).

Product: Foam cores	Product Warranty	What's covered?
<ul style="list-style-type: none">TEMPUR® Breeze Mattresses	10 years	Material defects due to faulty workmanship or materials, or changes which cause a visible indentation more than 2cm in the material.
<ul style="list-style-type: none">TEMPUR® Breeze Pillows	3 years	Material defects due to faulty workmanship or materials, or changes which cause a visible indentation more than 2cm in the material.
Product: Covers	Product Warranty	What's covered?
<ul style="list-style-type: none">Covers for ALL products, unless stated otherwise below	2 years	Material defects due to faulty workmanship or materials.

What will we do?

Where a valid claim is made in accordance with this TEMPUR® Breeze Warranty, the Manufacturer shall offer, at its choice, either to repair the defective product or provide an equivalent replacement product free of charge.

The Manufacturer will refund the reasonable delivery cost of returning a defective product for repair or replacement so long as the claim is valid under the terms of this TEMPUR® Breeze Warranty and the product is returned from an address within Australia. The repaired or replacement product will be delivered free of charge to an address within Australia. In all other circumstances, any delivery costs associated with any repairs or replacements are the purchaser's responsibility.

In the event of replacement, the Manufacturer shall endeavour to provide a replacement product from the same line. However, if the product line has been discontinued or the product is otherwise not available, the Manufacturer reserves the right to provide a replacement product that, in the Manufacturer's sole discretion, is similar to the defective product.

The TEMPUR® Breeze Warranty provides cover from the date of purchase (or date of manufacture in the case of ex-display/demonstration products) of the original product. It is not renewed on the provision of a repaired or replaced product. In these circumstances, the TEMPUR® Breeze Warranty will run for the remainder of the period starting from the original purchase or manufacture date, as applicable.

Exclusions

The TEMPUR® Breeze Warranty does not apply if:

- the product has been purchased used, second hand or from anyone other than an authorised retailer or directly from the Manufacturer. A list of authorised retailers is available at <https://retailers.tempur.com/au/en>.
- the process for making a claim under the TEMPUR® Breeze Warranty (set out under the heading "How do you claim under the TEMPUR® Breeze Warranty?" below) has not been correctly followed.
- the product has not been used and/or handled with due care and/or in accordance with the instructions of use, cleanliness and maintenance described in the Instructions for Use and at tempur.com
- the product has been deliberately damaged or damaged as a result of neglect, cuts, burns, flooding or any other improper use by you or by any third party.
- the defect is caused as a result of the product having been bent, squeezed or exposed to cold temperatures for a period of time causing the material to tear or permanently deform.
- the product has been wet or soaked against Manufacturer's recommendations.
- the product is found to be very stained, soiled and/or otherwise unhygienic.
- the product has been altered or repaired without the Manufacturer's prior permission.
- the defect is the result of normal wear and tear.
- zips on the cover of TEMPUR® Breeze Products unless faulty upon receipt of product.

How do you claim under the TEMPUR® Breeze Warranty?

To claim under the TEMPUR® Breeze Warranty you must:

- contact the authorised retailer you originally purchased the product from (the "Seller"). If the Seller is either no longer in business or is no longer a TEMPUR® authorised retailer, please contact the Manufacturer.

- present the original invoice or sales receipt as evidence of the purchase.
- return the product to the Seller or to the Manufacturer (but only if the Manufacturer has requested the product). If the Manufacturer determines that the claim is valid in accordance with the terms of this TEMPUR® Breeze Warranty, you will be refunded the reasonable delivery costs for returning the defective product so long as the product has been returned from an address within Australia.

Our liability to you

The liability of the Manufacturer is limited to the cost of repair and/or replacement of the product under the TEMPUR® Breeze Warranty. Accordingly, the Manufacturer will not be liable for all other liability for loss or damage howsoever caused arising out of the purchase, possession, sale or use of the products. However, the Manufacturer does not exclude or limit in any way its liability for death or personal injury caused by its negligence, or fraud or fraudulent misrepresentation.

The products are only sold for domestic and private use. The Manufacturer has no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

Your legal rights – Australian Consumer Law

Our goods also come with guarantees that cannot be excluded under the Australian Consumer Law.

You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure